



RACK RATES 2020

CHALET ACCOMMODATION			
	Low Season 06 Jan – 30 Jun 2020 01 Sep – 14 Dec 2020	High Season 01 Jul – 31 Aug 2020	Peak Season 15 Dec 2020 – 05 Jan 2021 (Min 4 nights)
Double/Twin Per person sharing	US\$ 375.00	US\$ 405.00	US\$ 450.00
* Children 6 – 17 yrs. sharing with adults *	FOC	FOC	FOC
Children 15 – 18 yrs. in own room	US\$ 200.00	US\$ 324.00	US\$ 360.00
Children 6 – 14 yrs. in own room	US\$ 100.00	US\$ 100.00	US\$ 100.00

LUXURY VILLA ACCOMMODATION (Each villa has 3 en-suite rooms + 1 loft room with up to 2 beds for adults or 4 beds for children)			
	Low Season 06 Jan – 30 Jun 2020 01 Sep – 14 Dec 2020	High Season 01 Jul – 31 Aug 2020	Peak Season 15 Dec 2020 – 05 Jan 2021 (Min 4 nights)
Minimum rate per night – Minimum 4 adults	US\$ 1,500.00	US\$ 1,620.00	US\$ 1,800.00
Additional adult per night (up to 6 adults)	US\$ 270.00	US\$ 320.00	US\$ 370.00
Additional adult per night in loft (maximum 2 adults)	US\$ 150.00	US\$ 185.00	US\$ 200.00
Children 6 – 17 yrs. (Maximum 4 children)	FOC	FOC	FOC

CHILD POLICY:

Rio Azul is a Family friendly lodge and welcomes kids from the ages of 6 – 17, kids younger than 6 are on a request basis.

Chalets:

Children aged 6 – 17 years (Maximum 1 child) stay free of charge (FOC) when sharing with 2 adults in a chalet. Maximum one additional bed in room with adults. Children rates on rate sheet is for when staying in own room.

Villas:

Children aged 6 – 17 years (Maximum 4 children) stay free of charge (FOC) when sharing with 4 adults in a Villa.

**INCLUDES:**

All meals, soft drinks, local alcoholic beverages, laundry, complimentary WIFI, use of your own private boat on the lagoon (aluminium motorised boat), snorkelling in the mangroves, excursion to Pansy or Flamingo Island (tide dependent), beach picnic, nature walk, 1 x dhow sunset cruise per stay, kayaking, bird watching.

EXCLUDES:

Return transfers to/from Vilanculos to Rio Azul Lodge – Max 3 guests per vehicle (US\$ 120 per person min 2 pax), island trips to Bazaruto Archipelago Reserve, Bartholomeus Diaz (BD) and Paradise Island, ocean snorkelling, deep sea fishing.

Minimum stay 2 nights.

BOOKINGS:

- bookings@rioazul-lodge.com +27 (0) 21 671 7729.
- All reservations must be received in writing by email.
- All reservations are subject to availability, and if necessary, rooms will be put on a waiting list on a first come first serve basis.
- All provisional reservations and requests are held for 14 days only, before we require a 20 % non-refundable deposit to confirm the reservation, otherwise the booking will expire and be released from our reservation system.
- The lodge requires a final rooming list 30 days prior to guests' arrival.
- Special dietary requirements to our reservations department at least 30 days prior to arrival date.
- The validity of the rates is as per the Rate Sheets herewith.

CHECK-IN AND CHECK-OUT:

- Check-in time is as from 14h00 on the day of arrival, and check-out is 10h00 on the day of departure.
- A late check-out can be arranged with prior approval of management of the lodge and is subject to the availability of rooms.
- Should an early check-in be required, this must be organized directly with the lodge concerned and will be subject to the availability of rooms.

TERMS OF PAYMENT:

- A non-refundable deposit amounting to 20 % of the total value of the booking is payable within 14 days of confirming the reservation.
- Full pre-payment to be received 30 days prior to travel. If payment has not been received, we reserve the right to cancel the reservation and our cancellation policy will apply.
- No Guest may travel unless we have received full pre-payment.
- A 5 % surcharge will be levied for any / all payments made by credit card.
- In the event where the reservation is made less than 30 days before arrival, such reservation must be paid immediately upon presentation of invoice.
- Upon payment, proof of payment with lodge name and invoice number must be submitted to our central reservations (bookings@rioazul-lodge.com).



CANCELLATION / AMENDMENT POLICY:

- Only written cancellations / amendments will be accepted.
- Kindly ensure that acknowledgments of cancellations/amendments are received by reservations.
- A reservation will be considered amended / cancelled only once reconfirmed by reservations to the Agent /client concerned.
- Should a cancellation be received once a confirmed status is held, 20 % of the contracted rate will be charged.
- Cancellation within 60 – 31 days prior to date of travel will incur a 50 % cancellation fee.
- Cancellation within 30 – 15 days prior to date of travel will incur a 75 % cancellation fee.
- Cancellation within 14 days prior to date of travel or less will incur a 100 % cancellation fee.
- No refunds will be made for no shows or any unused services due to flight delays, strikes or anything else beyond the control of Hideaways.

LIABILITY:

- Hideaways cannot be held liable for any injury, loss of life or damage of any valuables.
- Guests will be asked to sign an indemnity form on arrival at the lodge.
- Guests will be asked to sign a form that confirms that they received their safety briefing.

TERMS AND CONDITIONS:

- Rates are quoted in USD per person.
- Hideaways reserves the right to amend the quoted tariffs should there be any change in the percentage rate of VAT or any other levy, tax or impost becoming payable by the lodges.